



Accelerating Innovation in Shared Services

A one day master class in the essential skills and knowledge for developing innovative shared services in the public sector

Accelerating Innovation in Shared Services

12 Tools, templates and techniques to help you accelerate service improvement using breakthrough thinking and innovation

Date: 7th September 2010
(more dates available)

Time: 10am to 3.30pm

Venue: The Local Government Information Unit, Euston, London

Why attend this seminar?

With up to 40% cuts on the horizon, doing differently, better and at lower cost" is key to your success and the success of your organisation. This seminar will equip you with a dozen tools, techniques and templates for you and your colleagues to work with residents, members and staff in your organisation to create those different, better and lower cost ways of working. Attend this seminar and become equipped with:

- 12 simple but highly effective 'fast innovation' tools that can be used in the battle to slash budgets in services
- Key skills that can put you at the heart of budget cutting projects and become indispensable to your employer and shared service partnerships
- Core innovation skills that could change your entire working life

“ If we don't innovate we are in serious trouble. We are not going to get out of this recession with a few efficiency savings or, as someone put it, a haircut here and there for public services. We are going to have to look at fundamentally different ways of delivering services. ”

Lord Michael Bichard

About Victor Newman and Shared Service Architecture Ltd



Victor Newman, Visiting Professor in Innovation, University of Greenwich. Before taking up his current role at University of Greenwich, Victor was the Chief Learning Officer to Pfizer's Global R&D operation where he led on shared service activity between Pfizer departments.

Victor's key expertise is the development of 'fast innovation' and learning techniques for leadership teams.

He has led innovation and shared service seminars for the NHS National Innovation Centre, shared service practitioners at Kent Business School and the Academy of Chief Executives.

Shared Service Architecture Ltd have taught over 200 senior personnel across the Public Sector in skills & knowledge to successfully initiate shared services. In conjunction with Canterbury Christ Church University, SSA have developed the UK's first post graduate qualification in Shared Services.

Seminar dates and fees

Dates available for the Accelerating Innovation in Shared Services master class...

Tuesday 7th September 2010

Tuesday 5th October 2010

Tuesday 9th November 2010

All held at the Local Government Information Unit, Euston, London

£495+VAT for a single delegate

Multiple Delegate Discounts

For 2 delegates, if booked before 27/08/2010:

£425+VAT each

A saving of £70 per delegate

For 3 delegates, if booked before 27/08/2010:

£399+VAT each

A saving of £96 per delegate

To contact us or to book your place

Call: 08456 522700

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